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CERTIFICATE No. ITSMS-115/22

IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE MANAGEMENT SYSTEM OPERATED BY

SMC TREVISO S.R.L.

VIA ROMA 4 31020 LANCENIGO DI VILLORBA (TV) ITALIA

IN THE FOLLOWING OPERATIONAL UNITS

VIA ROMA 4 31020 Lancenigo Di Villorba (TV) ITALIA

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

SISTEMA DI GESTIONE PER L'EROGAZIONE DI SERVIZI APPLICATIVI IN OTTICA CLOUD; SERVIZI DI MANUTENZIONE (MEV E MAC) E SVILUPPO DI APPLICATIVI SOFTWARE; SERVIZI DI INSTALLAZIONE E CONFIGURAZIONE INFRASTRUTTURE E PIATTAFORME SOFTWARE.

IAF:33
IAF:35

MANAGEMENT SYSTEM FOR CLOUD APPLICATION SERVICES DELIVERY; MAINTENANCE SERVICES (MEV AND MAC) AND SOFTWARE APPLICATIONS DEVELOPMENT; INSTALLATION AND CONFIGURATION SERVICES FOR SOFTWARE INFRASTRUCTURES AND PLATFORMS.

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

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Paolo Taddia
Venice & Verona Management
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